Smart Portable Air Conditioner
User Manual - Honeywell Air Comfort App
Read and save these instructions before use

(APP User Manual only. See separate Product User Manual for product instructions.)

Model:
HF08CESVWK
HF10CESVWK

Customer Support:
Web: www.jmatek.com
USA: 1-800-474-2147 | usinfo@jmatek.com
CANADA^: 1-888-209-0999 | canadainfo@jmatek.com

^ Canada Customer Support service available for models sold in Canada only.

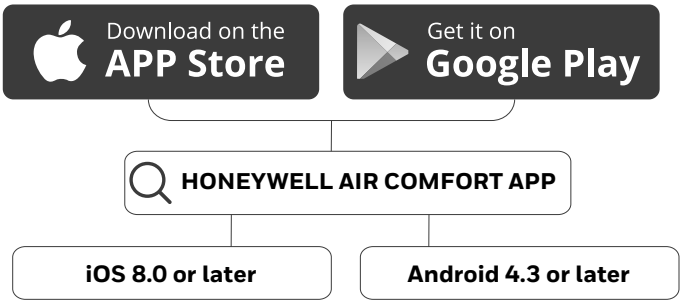
QUICK START GUIDE - HONEYWELL AIR COMFORT APP

Thank you for purchasing a Honeywell Smart Portable Air Conditioner. This Quick Start Guide is intended to provide you with important information needed to set up and operate the Honeywell Air Comfort App and an Amazon Echo device.

DOWNLOADING THE APP

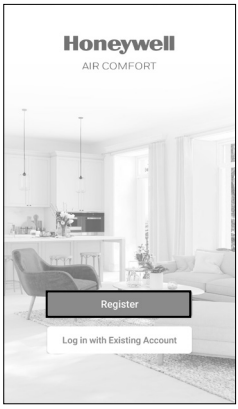
CAUTION: The smart portable air conditioner and the Honeywell Air Comfort app require connection to a **2.4 GHz** Wi-Fi network for proper operation through your device.

NOTE: Ensure your Wi-Fi password does not contain any of the following characters: **"**, **/**, **** or **&**.



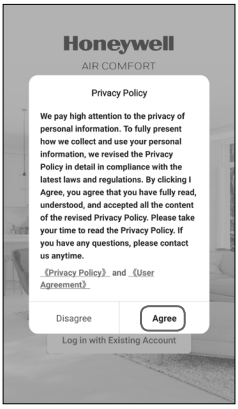
REGISTERING AN ACCOUNT

1



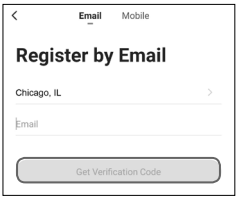
- Open the app.
- Tap **Register**.

2

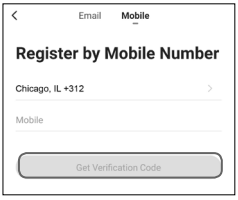


- Read the Privacy Policy. If you agree with the Privacy policy, tap **Agree.**

3A



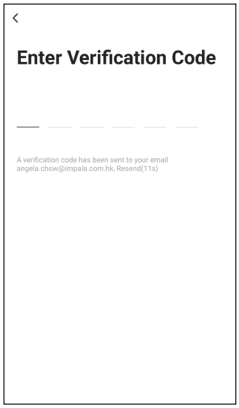
3B



- Enter your email (3A) or mobile phone number (3B).
- Tap **Get Verification Code**.

REGISTERING AN ACCOUNT (CONTINUED)

4



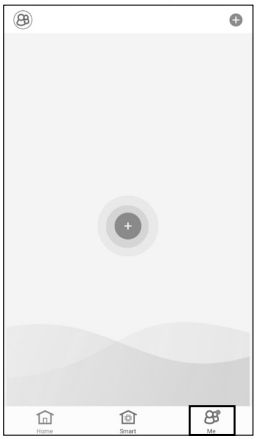
- Enter the verification code.

5

- Set the password.
- Tap **Done**.

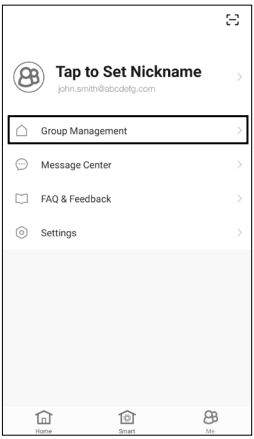
SETTING UP A GROUP

1



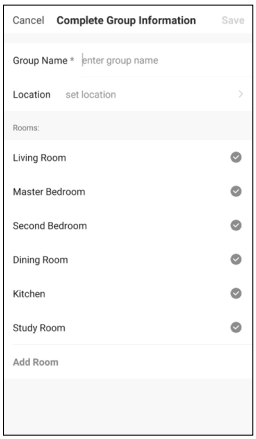
- Tap **Me** on the bottom right.

2



- Tap **Group Management.**

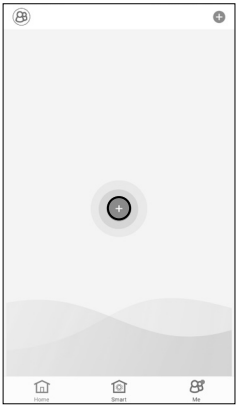
3



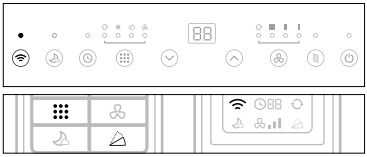
- Set the **Group Name** and **Location**.
- Mark the location of the air conditioner.
- Tap **Done**.

CONNECTING THE AIR CONDITIONER WITH THE APP

1

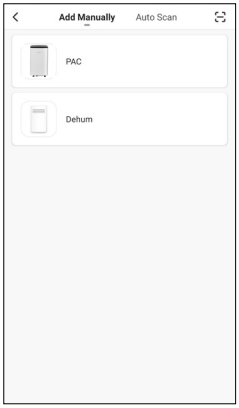


- Press ⏻ to turn on the portable air conditioner.
- On the app, tap ⊕ to add a device.



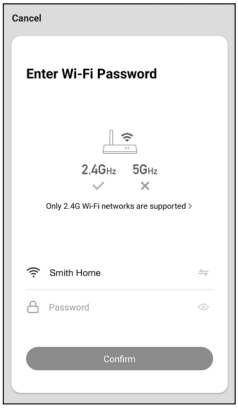
- Press and hold the Wi-Fi button on the device until it sounds and the Wi-Fi icon lights up, or,
- On the remote control, press and hold ⁘ and ◿ buttons until the device sounds and the Wi-Fi icon lights up.
- Wi-Fi on the portable air conditioner is now active.

2



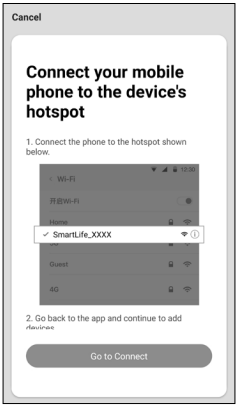
- Tap **PAC**.

3



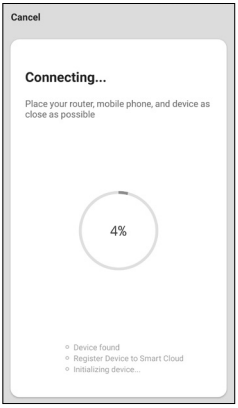
- Enter the Wi-Fi password.
- Tap **Confirm.**

4



- Tap **Go to Connect**.
- Tap the **Smartlife-XXXX** network (XXXX - model number).
- Once connected, press the home/back button on your device and go back to the Honeywell Air Comfort App.

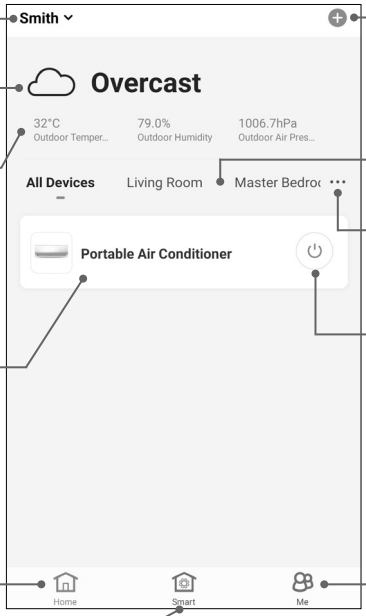
5



- Wait until the connection is completed.
- Tap **Done**.

USING THE APP

MAIN SCREEN



Family settings

Adding a device

Current weather conditions

- Temperature unit settings
- Outdoor Temperature
- Outdoor Humidity
- Outdoor Air Pressure
- Outdoor Wind Speed

Locations

- Grid view
- Device Sequence
- Room Management

Switch appliance ON/OFF

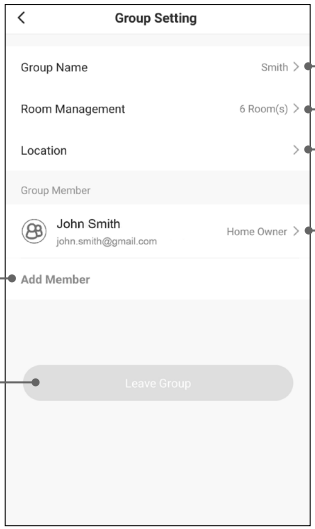
Connected devices

- Group Management
- Message Center
- FAQ & Feedback
- Settings
  - Sound
  - App Notifications
  - About
  - Network Diagnosis
  - Clear Cache
  - Log Out

Home button

Smart control button

GROUP SETTINGS



Setting the **Group Name**

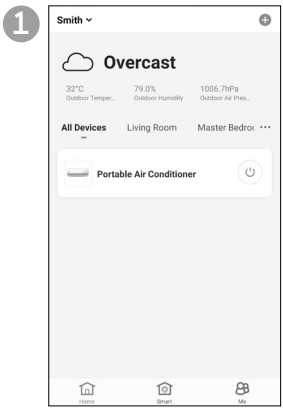
Room Management

Setting the group **Location**

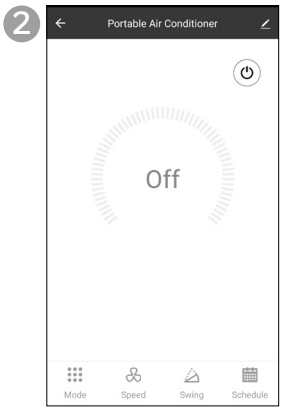
Setting the administrator

Adding a group member

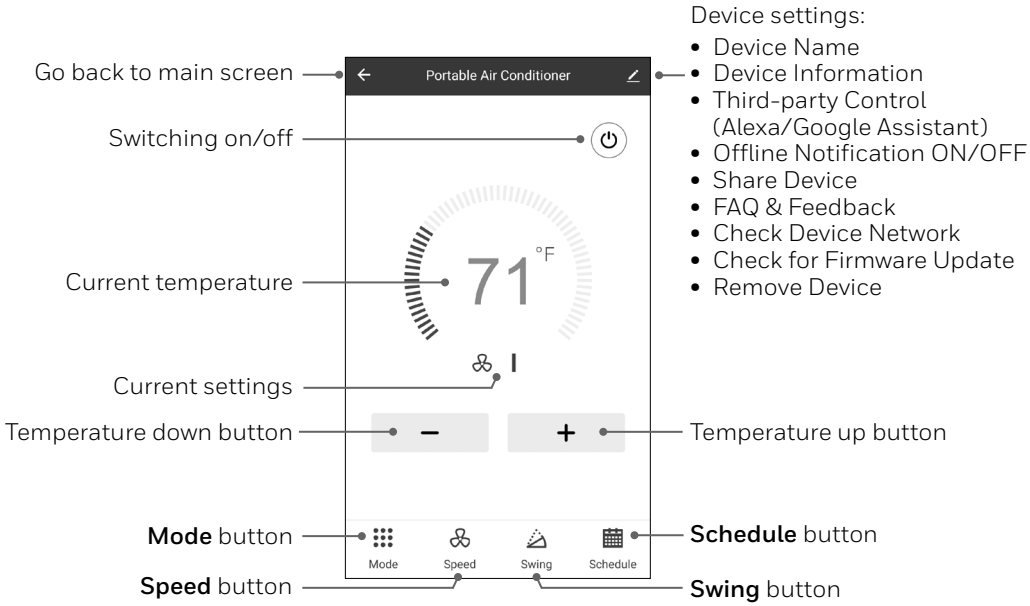
Removing a group



- Tap **Portable Air Conditioner**.

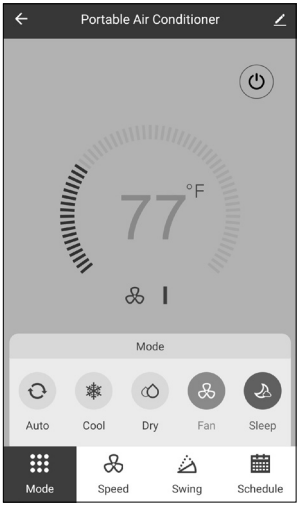


- Tap ⏻ to switch the portable air conditioner on/off.

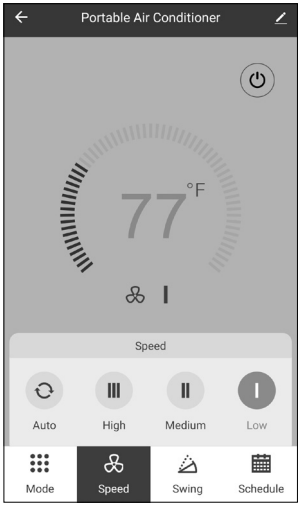


USING THE APP (CONTINUED)

SETTING THE MODE AND FAN SPEED

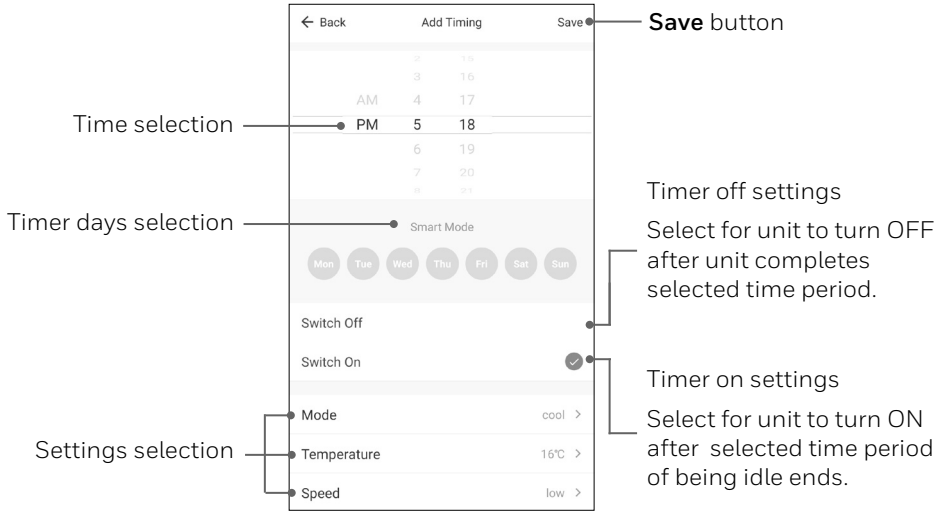


- Tap **Mode** button.
- Select the **Auto, Cool, Dry, Fan** or **Sleep** mode.



- Tap **Speed** button.
- Select the **Auto, High, Medium** or **Low** fan speed setting.

SETTING A TIMER

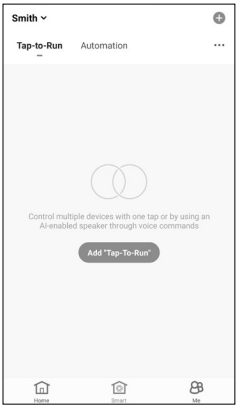


- Tap **Schedule** set button.
- Tap **Add Timing**.
- Set the timer(s).
- When the timer is set, tap **Save**. Multiple timers can be set following the same steps.

ADDING A TAP-TO-RUN

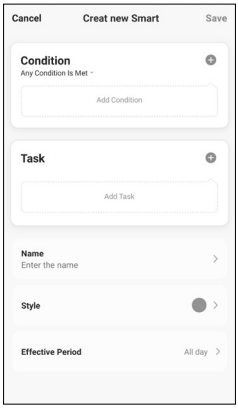
NOTE: The tap-to-run feature allows you to activate a set of air conditioner actions at the same time with one tap.

1



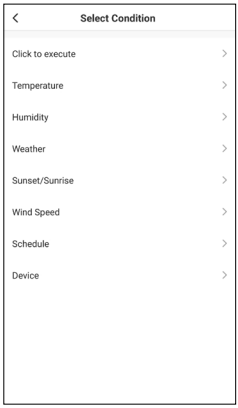
- Tap **Smart** control button.
- Tap **Add "Tap-To-Run"**.

2



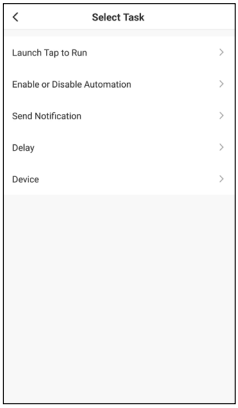
- Tap **Name** to set the name of the tap-to-run action.
- Tap **Style** to set the background color or image.

3



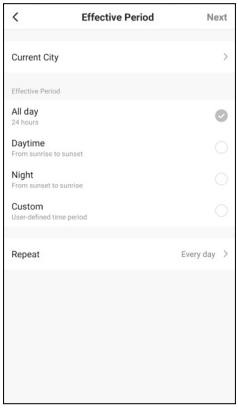
- Tap **Condition** to add a condition to the tap-to-run action.
- Select condition(s) you want to add.

4



- Tap **Task** to add a task to the tap-to-run action.
- Select the task you want to add.

5

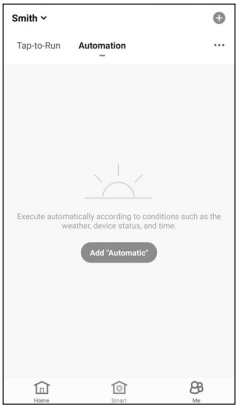


- Tap **Effective Period** to select when the tap-to-run action should activate.
- Tap **Next**.
- Tap **Save**.

ADDING AN AUTOMATION

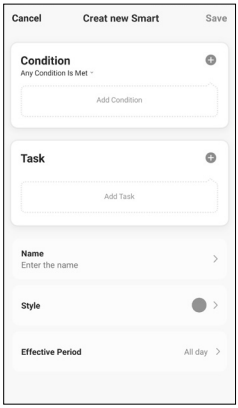
NOTE: The automation feature automatically activates a set of air conditioner actions when the set conditions are met.

1



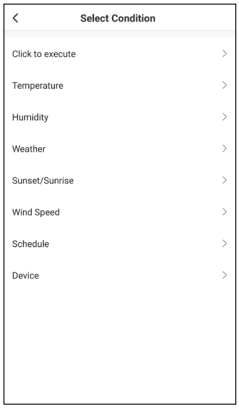
- Tap **Smart** control button.
- Tap **Add "Automatic"**.

2



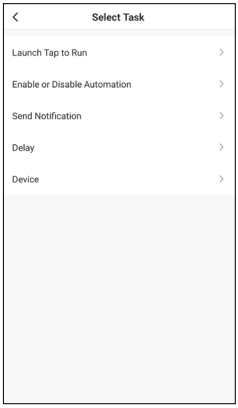
- Tap **Name** to set the name of the automation action.
- Tap **Style** to set the background color or image.

3



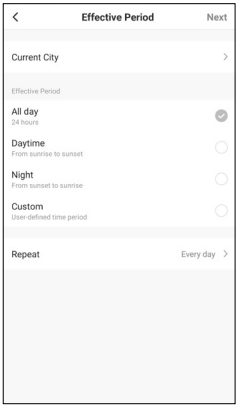
- Tap **Condition** to add a condition to the automation action.
- Select condition(s) you want to add.

4



- Tap **Task** to add a task to the automation action.
- Select the task you want to add.

5



- Tap **Effective Period** to select when the automation action should be active.
- Tap **Next**.
- Tap **Save**.

CONNECTING TO AMAZON ECHO

NOTE: Ensure your Amazon Echo device is switched on and connected to the Wi-Fi network.

- Open the "Amazon Alexa" app on your device.
- Tap ☰ and then **Skills & Games**.
- Tap 🔍 and type "Honeywell Air Comfort". Tap the **Honeywell Air Comfort** skill.
- Tap **ENABLE TO USE** button.
- Enter your Honeywell Air Comfort App login and password.
- Tap **Link Now** and then tap **Authorize**.
- Tap **Done**.
- Tap **DISCOVER DEVICE**. Choose "Portable Air Conditioner".
- Tap **SET UP DEVICE**. Choose a group for the device or tap **SKIP**.
- Choose "Portable Air Conditioner".
- Tap **DONE**.

CONNECTING TO GOOGLE HOME

NOTE: Ensure your Google Home device is switched on and connected to the Wi-Fi network.

- Open the "Google Home" app on your device.
- Tap + on the top left. Tap **Set up device**.
- Tap **Have something already set up?**
- Tap 🔍 and type “Honeywell Air Comfort”. Tap **Honeywell Air Comfort**.
- Enter your Honeywell Air Comfort App login and password.
- Tap **Link Now** and then tap **Authorize**.
- To add the portable air conditioner to a room, tap the **Portable Air Conditioner** and then tap **Add to a room.** Or tap the **X** on the top left to skip.
- Choose a room for the device, tap **Next** and then **DONE**.

SMART COMMANDS

Switching on/off:

- Say: "Alexa/Hey Google, turn on/off portable air conditioner".

Setting the target temperature level:

- Say: "Alexa/Hey Google, set Portable Air Conditioner to XX." (Set between 60 °F – 90 °F)

Switching the Tap-To-Run/Automation on/off:

- Say: "Alexa/Hey Google, switch <**scenario name**> on/off."

TROUBLESHOOTING

Problem	Possible Cause	Solution
Unable to register/login to an account.	Mobile smart device's Wi-Fi is switched off.	Switch on the mobile smart device's Wi-Fi.
	Wi-Fi signal is too weak.	• Install a Wi-Fi extender (not included). • Move the portable air conditioner closer to the Wi-Fi router.
	Forgot the password of your account.	At the login screen, tap "Forgot Password" and input your Mobile/ Email, then tap "Get Vertification Code". An SMS or an email will be sent to you. Follow the process to reset your password.
Portable air conditioner cannot pair with the Honeywell Air Comfort App.	Portable air conditioner is not connected to the socket-outlet.	Connect the portable air conditioner to the socket-outlet.
	The Wi-Fi setting on the device is not set properly.	• Press and hold the Wi-Fi button on the device until it sounds twice. The Wi-Fi settings are reset. • Press and hold the Mode and Swing buttons on the remote until the device sounds 8 times and then sounds twice. The Wi-Fi settings are reset.

Problem	Possible Cause	Solution
Portable air conditioner cannot pair with the Honeywell Air Comfort App. (Continued)	Wi-Fi signal is too weak.	• Install a Wi-Fi extender (not included). • Move the portable air conditioner closer to the Wi-Fi router.
	Wi-Fi connection frequency is incorrect.	Select a **2.4 GHz** Wi-Fi network.
	Wi-Fi password is incorrect.	Use a correct Wi-Fi password.
	Wi-Fi network is invisible.	Set the Wi-Fi network to visible.
	Wi-Fi name uses foreign characters.	Set the Wi-Fi name to use standard alphabetical characters and numbers only.
	The encryption method of the router's wireless setting is wrong.	Set the encryption method of the router's wireless setting to "WPA2-PSK" and the authentication type to "AES", or both are set as automatic. **Note:** "802.11n only"is not allowed in wireless mode.
	The number of connected devices has reached the limit of the router.	• Turn off the Wi-Fi functions of some of the connected devices. • Re-configure the router.
	The router has enabled the wireless MAC address filter.	• Remove the device from the MAC address filter on the router. • Ensure the device is not prohibited by the router to connect to the network.

JMATEK North America LLC
Mahwah, New Jersey 07495 USA
Email: usinfo@jmatek.com
Web: www.jmatek.com

Made in China
© 2020 JMATEK Limited. All rights reserved.
The Honeywell Trademark is used under license
from Honeywell International Inc.
Honeywell International Inc. makes no
representations or warranties with respect to this product.
This product is manufactured by Airtek Int'l Corp. Ltd.
(subsidiary of JMATEK Ltd.).