Honeywell

Smart Portable Air Conditioner
User Manual – Honeywell Air Comfort App
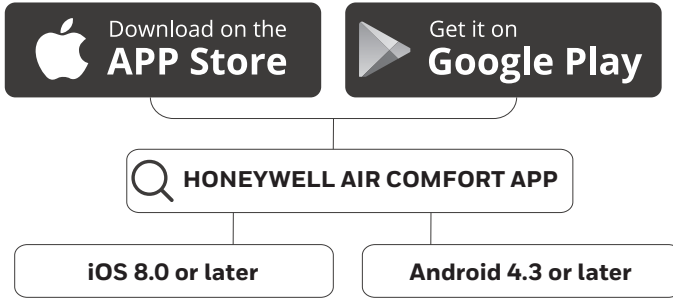### Read and save these instructions before use

QUICK START GUIDE – HONEYWELL AIR COMFORT APP

Thank you for purchasing a Honeywell Smart Portable Air Conditioner. This Quick Start Guide is intended to provide you with important information needed to set up and operate the Honeywell Air Comfort App and an Amazon Echo / google home device.
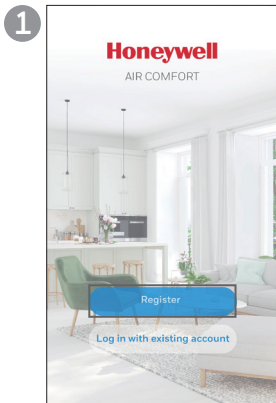
DOWNLOADING THE APP

CAUTION: The smart portable air conditioner and the Honeywell Air Comfort app require connection to a **2.4 GHz** Wi-Fi network for proper operation through your device.
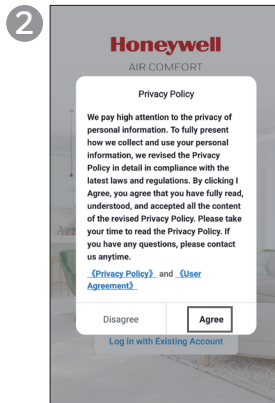
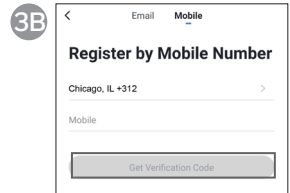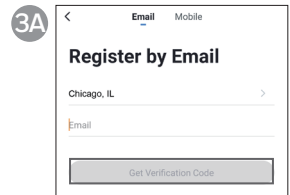**NOTE:** Ensure your Wi-Fi password does not contain any of the following characters: **"**, **/**, **** or **&**.

Download on the **APP Store**

Get it on **Google Play**

🔍 **HONEYWELL AIR COMFORT APP**

iOS 8.0 or later

Android 4.3 or later

REGISTERING AN ACCOUNT

1

2

3A Register by Email
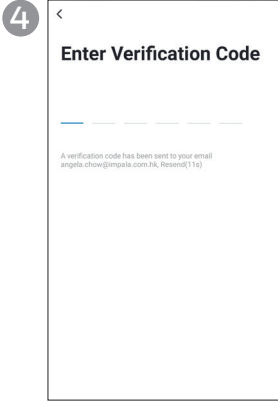
3B Register by Mobile Number

- Open the app.
- Tap **Register**.

- Read the Privacy Policy. If you agree with the Privacy policy, tap **Agree.**

- Enter your email (3A) or mobile phone number (3B).
- Tap **Get Verification Code**.

4

Enter Verification Code

A verification code has been sent to your email
angela.chow@impala.com.hk, Resend(11s)

- Enter the verification code.

5

Set Password

- 8 or more characters
- Upper & lower case letters
- At least one number
- One of the symbols:.;!@%^-=?#$+*^;&
- No space
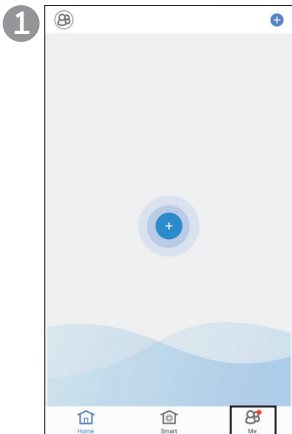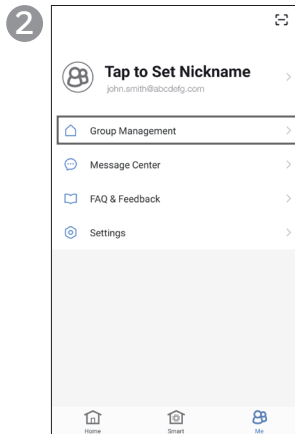
Done

- Set the password.
- Tap **Done**.

* The user will receive a verification email from "**system.az@notice.2.ismartlife.me**" with contact name "**Honeywell Air Comfort**" and subject title "**Registration Verification Code**". If email is not received in your inbox, check your junk or spam folders. If you didn't receive a verification email after 60 seconds, click the resend button.
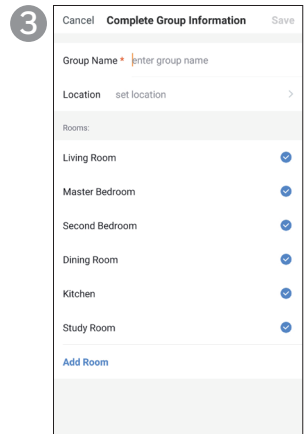
SETTING UP A GROUP

1

- Tap **Me** on the bottom right.

2

**Tap to Set Nickname**
john.smith@abcdefg.com

Group Management

Message Center

FAQ & Feedback

Settings

- Tap **Group Management.**

3

Cancel   Complete Group Information   Save

Group Name *   enter group name

Location   set location

Rooms:

Living Room

Master Bedroom

Second Bedroom

Dining Room

Kitchen

Study Room

Add Room

- Set the **Group Name** and **Location**.
- Mark the location of the air conditioner.
- Tap **Done**.

1

- Press ⏻ to turn on the portable air conditioner.
- On the app, tap ⊕ to add a device.
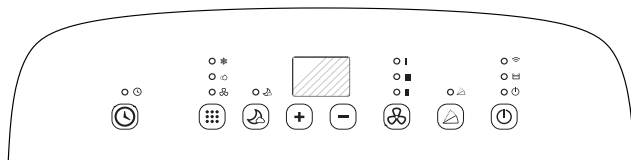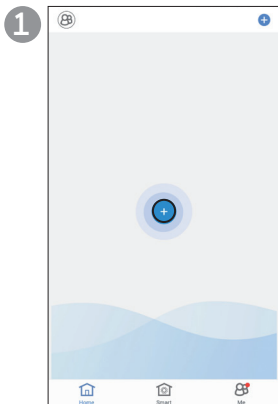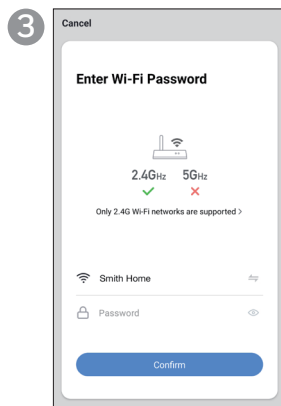
- Please make sure your product is swithed on and it's in a standby mode.

  Press and hold the Speed button ⚙ or Wi-Fi button 📶 on the device for a few seconds until it sounds, Wi-Fi on the portable air conditioner is now activated to connect. While connecting, the Wi-Fi indicator light on the control panel will flash.
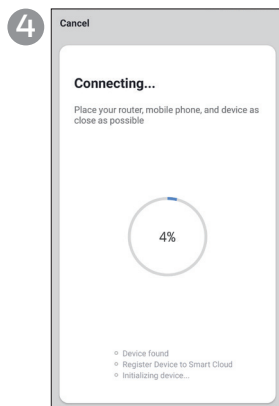
2

Add Manually   Auto Scan

PAC-HJ Series

PAC-HF Series

Dehum
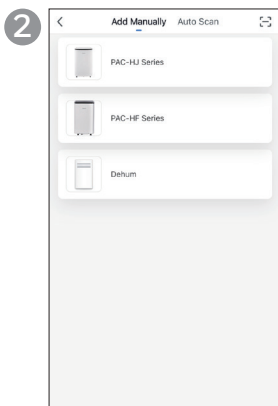
- Choose your **PAC** series.
- Tap **Confirm**

3

Cancel

Enter Wi-Fi Password

2.4GHz 5GHz
✓   ✗

Only 2.4G Wi-Fi networks are supported ›

📶 Smith Home

🔒 Password

Confirm

- Enter the Wi-Fi password.
- Tap **Confirm**

4

Cancel

Connecting...

Place your router, mobile phone, and device as close as possible

4%

○ Device found
○ Register Device to Smart Cloud
○ Initializing device...

- Wait until the connection is completed.
- Tap **Done**

USING THE APP

Family settings — Smith ⌄

Adding a device

Current weather conditions — ☁ **Overcast**

- Temperature unit settings
- Outdoor Temperature
- Outdoor Humidity
- Outdoor Air Pressure
- Outdoor Wind Speed

32°C
Outdoor Temper...

79.0%
Outdoor Humidity

1006.7hPa
Outdoor Air Pres...

Locations

All Devices   Living Room   Master Bedro⸱ •••

- Grid view
- Device Sequence
- Room Management

Portable Air Conditioner ⏻

Switch appliance ON/OFF

Connected devices

- Group Management
- Message Center
- FAQ & Feedback
- Settings
  - Sound
  - App Notifications
  - About
  - Network Diagnosis
  - Clear Cache
  - Log Out

Home button — 🏠 Home   🏠 Smart   🎱 Me

Smart control button

GROUP SETTINGS

‹   **Group Setting**

Group Name   Smith ›

Setting the **Group Name**

Room Management   6 Room(s) ›

Room Management

Location   ›

Setting the group **Location**

Group Member

🎱 John Smith
     john.smith@gmail.com   Home Owner ›

Setting the administrator

Adding a group member — **Add Member**
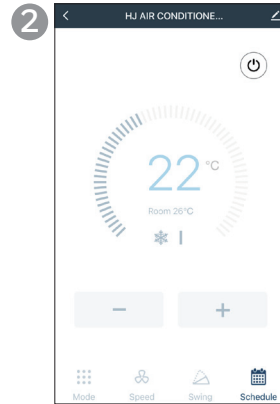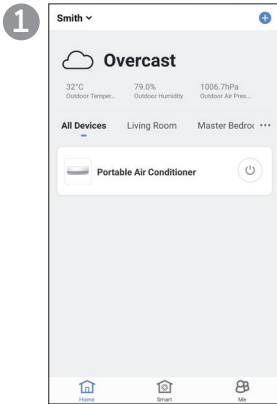
Removing a group — Leave Group

EN ｜ 4

BASIC CONTROLS

① • Tap **Portable Air Conditioner**.

② • Tap ⏻ to switch the portable air conditioner on/off.

Go back to main screen

Switching on/off

Set desired temperature

Current settings

Temperature down button

Mode button

Speed button

Device settings:
• Device Name
• Device Information
• Third-party Control (Alexa/Google Assistant)
• Offline Notification ON/OFF
• Share Device
• FAQ & Feedback
• Check Device Network
• Check for Firmware Update
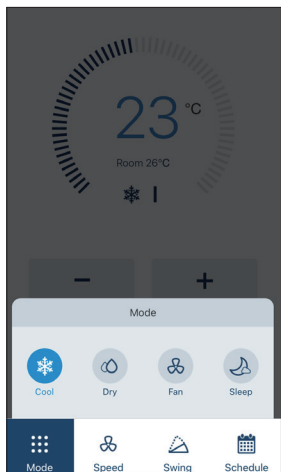• Remove Device

Current temperature
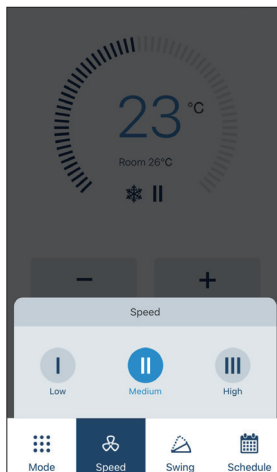
Temperature up button

Schedule button

Swing button
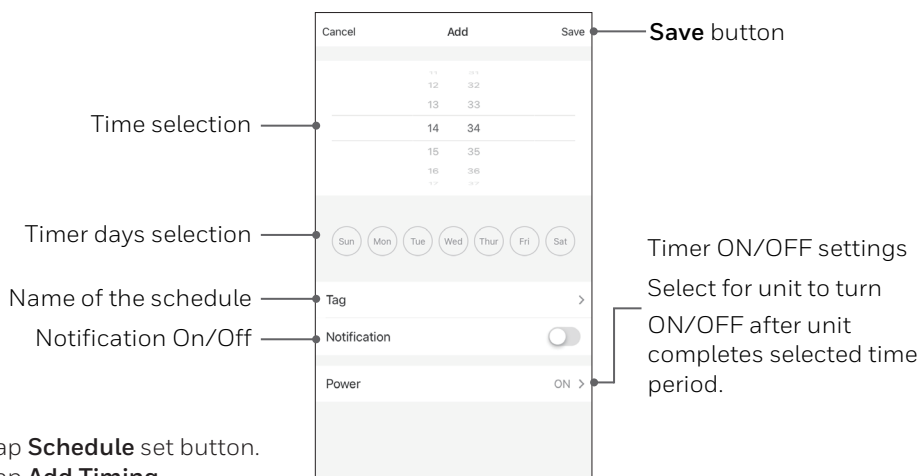
SETTING THE MODE AND FAN SPEED

- Tap **Mode** button.
- Select the **Cool, Dry, Fan** or **Sleep** mode.

- Tap **Speed** button.
- Select the **High, Medium** or **Low** fan speed setting.

SETTING A TIMER

Save button

Time selection

Timer days selection

Name of the schedule

Notification On/Off

Timer ON/OFF settings

Select for unit to turn

ON/OFF after unit completes selected time period.

- Tap **Schedule** set button.
- Tap **Add Timing**.
- Set the timer(s).
- When the timer is set, tap **Save**. Multiple timers can be set following the same steps.
- The air conditioner will turn off or on at the set time and operate, or stay turned OFF until it is manually switched off or activated again. If you would like to set the unit to turn off or on at a set time, set a second timer to automate this.
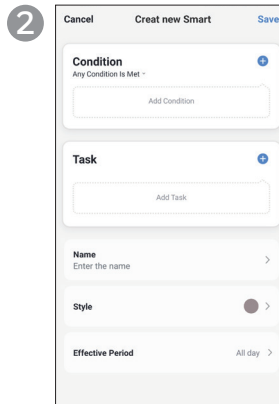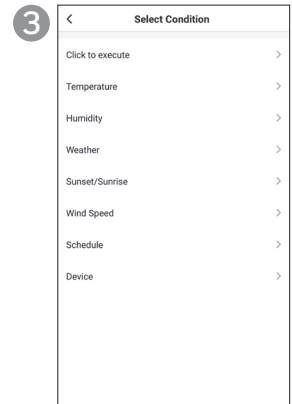
ADDING A TAP-TO-RUN

NOTE: The tap-to-run feature allows you to activate a set of air conditioner actions at the same time with one tap.
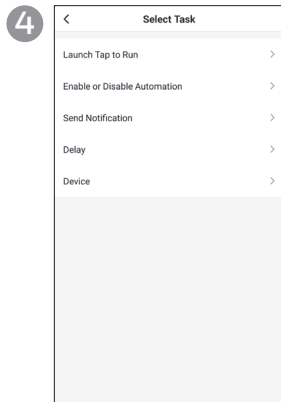
①
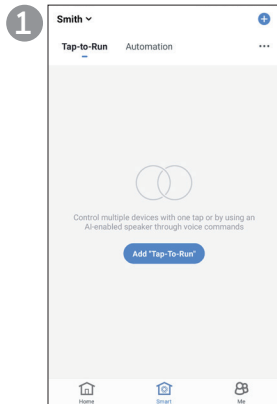
- Tap **Smart** control button.
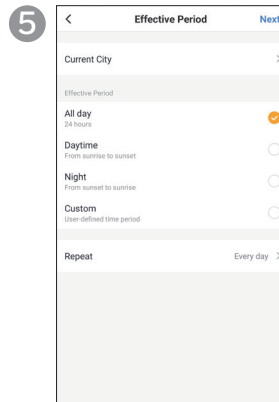- Tap **Add "Tap-To-Run"**.

②

- Tap **Name** to set the name of the tap-to-run action.
- Tap **Style** to set the background color or image.

③

- Tap **Condition** to add a condition to the tap-to-run action.
- Select condition(s) you want to add.

④

- Tap **Task** to add a task to the tap-to-run action.
- Select the task you want to add.

⑤

- Tap **Effective Period** to select when the tap-to-run action should activate.
- Tap **Next**.
- Tap **Save**.

USING THE APP (CONTINUED)

NOTE: The automation feature automatically activates a set of air conditioner actions when the set conditions are met.

①

②

③

- Tap **Smart** control button.
- Tap **Add "Automatic"**.

- Tap **Name** to set the name of the automation action.
- Tap **Style** to set the background color or image.

- Tap **Condition** to add a condition to the automation action.
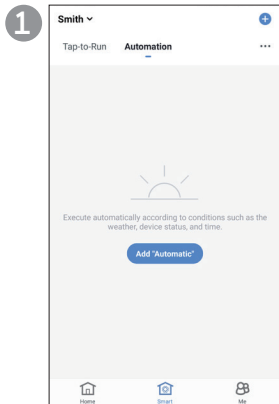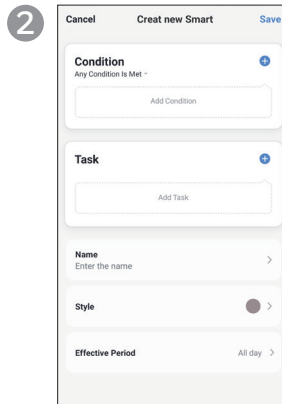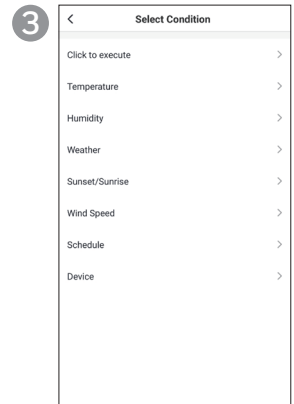- Select condition(s) you want to add.

④

⑤
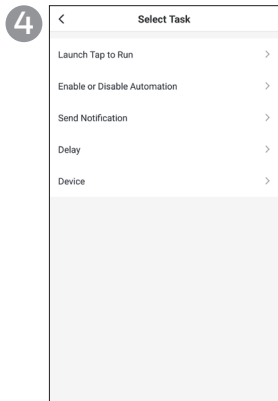
- Tap **Task** to add a task to the automation action.
- Select the task you want to add.

- Tap **Effective Period** to select when the automation action should be active.
- Tap **Next**.
- Tap **Save**.

CONNECTING TO AMAZON ECHO
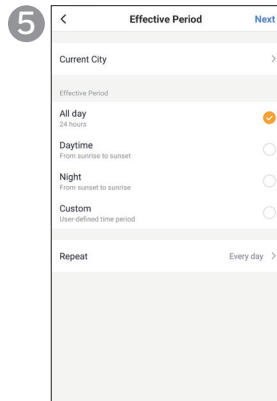
NOTE: Ensure your Amazon Echo device is switched on and connected to the Wi-Fi network.

- Open the "Amazon Alexa" app on your device.
- Tap ☰ and then **Skills & Games**.
- Tap 🔍 and type "Honeywell Air Comfort". Tap the **Honeywell Air Comfort** skill.
- Tap **ENABLE TO USE** button.
- Enter your Honeywell Air Comfort App login and password.
- Tap **Link Now** and then tap **Authorize**.
- Tap **Done**.
- Tap **DISCOVER DEVICE**. Choose "Portable Air Conditioner".
- Tap **SET UP DEVICE**. Choose a group for the device or tap **SKIP**.
- Choose "Portable Air Conditioner".
- Tap **DONE**.

CONNECTING TO GOOGLE HOME

NOTE: Ensure your Google Home device is switched on and connected to the Wi-Fi network.

- Open the "Google Home" app on your device.
- Tap + on the top left. Tap **Set up device**.
- Tap **Have something already set up?**
- Tap 🔍 and type "Honeywell Air Comfort". Tap **Honeywell Air Comfort**.
- Enter your Honeywell Air Comfort App login and password.
- Tap **Link Now** and then tap **Authorize**.
- To add the portable air conditioner to a room, tap the **Portable Air Conditioner** and then tap **Add to a room.** Or tap the **X** on the top left to skip.
- Choose a room for the device, tap **Next** and then **DONE**.

SMART COMMANDS

Switching on/off:

• Say: "Alexa/Hey Google, turn on/off portable air conditioner".

Setting the target temperature level:

• Say: "Alexa/Hey Google, set Portable Air Conditioner to XX."
  (Set between 16 °C – 30 °C)

Switching the Tap-To-Run/Automation on/off:

• Say: "Alexa/Hey Google, switch <**scenario name**> on/off."

TROUBLESHOOTING

Problem	Possible Cause	Solution
Unable to register/login to an account.	Mobile smart device's Wi-Fi is switched off.	Switch on the mobile smart device's Wi-Fi.
	Wi-Fi signal is too weak.	• Install a Wi-Fi extender (not included). • Move the portable air conditioner closer to the Wi-Fi router.
	Forgot the password of your account.	At the login screen, tap "Forgot Password" and input your Mobile/Email, then tap "Get Vertification Code". An SMS or an email will be sent to you. Follow the process to reset your password.
Portable air conditioner cannot pair with the Honeywell Air Comfort App.	Portable air conditioner is not connected to the socket-outlet.	Connect the portable air conditioner to the socket-outlet.
	The Wi-Fi setting on the device is not set properly.	Press and hold the Speed button ❈ or Wi-Fi button 🛜 on the device for a few seconds until it sounds, Wi-Fi on the portable air conditioner is now activated to connect. While connecting, the Wi-Fi indicator light on the control panel will flash.

TROUBLESHOOTING (CONTINUED)

Problem	Possible Cause	Solution
Portable air conditioner cannot pair with the Honeywell Air Comfort App. (Continued)	Wi-Fi signal is too weak.	• Install a Wi-Fi extender (not included). • Move the portable air conditioner closer to the Wi-Fi router.
	Wi-Fi connection frequency is incorrect.	Select a **2.4 GHz** Wi-Fi network.
	Wi-Fi password is incorrect.	Use a correct Wi-Fi password.
	Wi-Fi network is invisible.	Set the Wi-Fi network to visible.
	Wi-Fi name uses foreign characters.	Set the Wi-Fi name to use standard alphabetical characters and numbers only.
	The encryption method of the router's wireless setting is wrong.	Set the encryption method of the router's wireless setting to "WPA2-PSK" and the authentication type to "AES", or both are set as automatic. **Note:** "802.11n only"is not allowed in wireless mode.
	The number of connected devices has reached the limit of the router.	• Turn off the Wi-Fi functions of some of the connected devices. • Re-configure the router.
	The router has enabled the wireless MAC address filter.	• Remove the device from the MAC address filter on the router. • Ensure the device is not prohibited by the router to connect to the network.

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